



Presents:

## Oral Board & Assessment Promotional Training

SEMINAR FEATURES		SEMINAR INFORMATION
<ul style="list-style-type: none"> <li>• Learn what assessors are looking for in superior candidates and how to demonstrate those behaviors in a promotional process</li> <li>• Review the City's oral board evaluation criteria and how to earn extra points</li> <li>• Get updated on departmental current events</li> <li>• Discuss crime scene management, critical incident response, serious personnel matters, and dept. organization</li> <li>• Discuss E.L. concepts and how to deliver answers to maximize point values in this area</li> <li>• Develop professional oral board communication and practice <b>mock oral boards</b></li> <li>• Examine previous oral board questions – the good and bad responses</li> <li>• Practice with all new assessment center material &amp; exercises</li> <li>• Learn in-basket skills, effective presentations and communication, administration, problem solving, interpersonal interactions, and much more</li> </ul> <p>This intense 3 day course promises to provide skills necessary to <u>compete in any promotional</u> or competitive process, but focuses on the Phoenix Police Department's <b>Sergeant promotional exam</b>.</p> <p>Note, 70% of people promoted from the 2008 Sergeant Process used PPSLA training resources!</p>		<p style="text-align: center;"><u>Location</u></p> <p style="text-align: center;">PPSLA Office 8821 N. 7<sup>th</sup> Street, Suite 210 Phoenix, AZ 85020</p> <p style="text-align: center;"><u>Dates/Times</u></p> <p style="text-align: center;">March 1-3, 2012 Thursday – Saturday 0830-1630 hours (½ day on Saturday)</p> <p style="text-align: center;"><u>Fee</u></p> <p style="text-align: center;">\$279 (Limited Seating)</p>
ABOUT THE INSTRUCTORS		
<p><b>Thomas L. Rockhill</b> Rockhill &amp; Halton, Inc.</p> <p style="text-align: center;"><b>Command Skill Development</b></p>	<ul style="list-style-type: none"> <li>• 18-years full-time law enforcement &amp; command experience and an Industrial/Organizational Psychologist</li> <li>• Over 21-years experience in preparing candidates for promotional tests</li> <li>• Conducted over 487 promotional preparation seminars</li> <li>• Trained over 13,000 candidates for promotional tests</li> <li>• Developed and implemented 39 pre-employment and promotional selection procedures and tests for law enforcement and fire services clients throughout U.S.</li> <li>• Managed recruiting, selection, and personnel units for a growing organization (800 to 1600 employees)</li> <li>• Over 30 years experience in test and assessment design, development, and administration</li> <li>• Over 30 years experience as an assessor for emergency services, govt., and private sector</li> </ul>	
<p><b>Lt. Kelleigh Evans</b> PPD (Retired)</p>	<ul style="list-style-type: none"> <li>• 25-year veteran of the Phoenix Police Department</li> <li>• Extensive assessment center and oral board panel experience</li> <li>• Course work in Masters in Educational Leadership / B.A. in Public Administration / Teacher's Certification</li> <li>• Adjunct Professor at Phoenix College</li> <li>• Comprehensive experience in both patrol and administrative assignments</li> <li>• Actively involved in employee mentoring for both promotional and special assignment processes</li> <li>• Placed 4th in Sergeant's Process and 2nd in Lieutenant's Process</li> </ul>	
<p><b>Lt. Jim Gallagher</b> PPD</p>	<ul style="list-style-type: none"> <li>• 16-year veteran of the Phoenix Police Department</li> <li>• Graduate of the FBI National Academy</li> <li>• Career experience includes assignments in patrol, investigations, tactical support, administration and supervision</li> <li>• Member of Labor/Management Committee – Leadership Working Group</li> <li>• BA Political Science, M.Adminstration – Leadership emphasis (Dec. 2011)</li> <li>• Placed 1<sup>st</sup> on both Sergeants and Lieutenants processes</li> </ul>	
<p><b>Lt. Joe Knott</b> PPD</p>	<ul style="list-style-type: none"> <li>• 29-year veteran of the Phoenix Police Department</li> <li>• Graduate of the FBI National Academy</li> <li>• BSB-IS = Business degree focusing on Information Systems &amp; workplace technology</li> <li>• Developed technology based study tools used by successful applicants during the last three PPD sergeant processes</li> <li>• Extensive experience as an oral board and interview process assessor</li> <li>• Served on numerous PPD committees, e.g., Labor/Management, Discipline Matrix, Tech. Issues, and Infrastructure</li> <li>• Placed 1<sup>st</sup> in Lieutenant's Process</li> </ul>	

**TO REGISTER:**

- Log on to [www.ppsla.org](http://www.ppsla.org) and go to Training/Seminars. You can pay online or send your personal check (payable to "PPSLA") to the PPSLA Office, 620 W. Washington St., Phoenix, AZ 85003. Direct questions to [president@ppsla.org](mailto:president@ppsla.org) or call 602-258-5404.
- PPD Employees using Direct Pay (blue card) should complete an In-County Registration Form (#12-60D), obtain your bureau/precinct Commander's signature, and mail or fax it to the PPSLA Office, 620 W. Washington, Phoenix, Arizona 85003, FAX #602-258-5404. Your money will be refunded if not invited to the oral board / assessment.